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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>			Complete if Known		
			Application Number	[Not Yet Available]	
			Filing Date	[Concurrently Herewith]	
			First Named Inventor	Vos et al.	
			Group Art Unit	[Not Yet Available]	
			Examiner Name	[Not Yet Available]	
Sheet	1	of	5	Attorney Docket Number	FINL-012/00US

PTO/SB/08A (08-00)

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
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Examiner Signature	<i>Lisa Haxhem</i>	Date Considered	7-8-07
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				First Named Inventor	Vos et al.
				Group Art Unit	[Not Yet Available]
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		Office ¹	Number ²	Kind Code ³ (if known)		
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		WO	00/29977		CCH Incorporated	05/25/2000

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² For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

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			Group Art Unit	[Not Yet Available]	
			Examiner Name	[Not Yet Available]	
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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²	
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✓		Kulik et al., 1983, J. Educational Psychology 75:19-26		

Examiner Signature	<u>Lisa Hashem</u>	Date Considered	<u>7-8-07</u>
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		First Named Inventor	Vos et al.		
		Group Art Unit	[Not Yet Available]		
		Examiner Name	[Not Yet Available]		
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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS Cont'd			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
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Examiner Signature	<i>Lisa Hashem</i>	Date Considered	7-8-07
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Substitute for Form 1449B/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

Sheet 1 of 1

FEB 09 2006

Complete if Known

Application Number	10/825,645
Filing Date	04/15/2004
First Inventor	Vos, Chad et al.
Art Unit	2645
Examiner Name	
Attorney Docket No.	1160215.0531069

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number Number - Kind Code ² (if known)	Publication Date MM-DD- YYYY	Name of Patentee or Applicant	Pages, columns, lines where relevant passages or relevant figures appear
	A1	US-			
	A2	US-			
	A3	US-			
	A4	US-			

FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Foreign Patent Document Country Code ³ - Number ⁴ - Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant	Pages, columns, lines where relevant passages or relevant figures appear	T ⁶

OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS

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/LH/	C1	"Arithmetic", Basic Education Software Tool (BEST), Degem Systems	
	C2	Wendell Lansford, "Real-time interactive sales and services across the Internet: Optimizing the customer experience", Call Center Solutions volume 17 number 5, pages 54-59, November 1998.	

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